EMERGENCIES

Do you need to call an ambulance, the fire service or the police?

Dial 0 first if calling from an EUI phone
118 Ambulance
115 Fire Service
112 Carabinieri
113 Police

and, if on campus, call the EUI Emergency Number (active 24 hours a day):
2999 (from an EUI phone) - 055 4685999(from outside).
These emergency numbers can be found on the back of the EUI ID Card.

What to do in an emergency on campus (fire, earthquake, terrorist threat etc.)

ANYONE, when they become aware of a danger must raise the alarm by calling the EUI Emergency Number: 2999 – (055 4685999) or the porters in the building.

IF YOU HEAR THE ALARM: leave by the most direct available route following the green signs.

Go to the nearest Assembly point

Do not check the building for occupants, the EUI Emergency Teams will do this.

What to do if you are attacked or assaulted

In case of assault or aggression call 112 Carabinieri or 113 Police.
If urgent medical attention is needed call 118 (Ambulance).
Who to contact in case of disappearance or death of an EUI member

Administrative and Teaching Staff: Director of Personnel Service, 055 4685387
Researchers and Fellows: Director of the Academic Service, 055 4685359
For all disappearances during EUI closures and outside normal working hours, contact the EUI Emergency Number: 2999 – (055 4685999).

What to do if something is stolen from you

Any thefts taking place on campus should be reported to the EUI Emergency Number: 2999 – (055 4685999).
In all cases of theft, you will need to make a statement (denuncia) either to the Police or Carabinieri (see contacts below).
For thefts on campus or of EUI property, a copy of the statement made to the Police or Carabinieri must be sent to the Control Room, Badia Fiesolana, EUI.Control.Room@eui.eu.

Useful contacts

- Carabinieri in Fiesole, Via Gramsci 20 - 50014 Fiesole, tel. 055 59136
- Carabinieri, Viale Dei Mille 66 - 50131 Firenze, tel. 055 573079
- Polizia di Stato, Via Frusa 2 - 50131 Firenze, tel. 055 2625151
- Hospitals in Florence with Accident & Emergency Services (Ospedali con Pronto Soccorso)
  - Ospedale di Careggi, Viale Pieraccini 17, 50139 Firenze – tel. 055 794111
  - Ospedale di Santa Maria Nuova, Piazza Santa Maria Nuova 1, 50123 Firenze – tel. 055 69381
  - Ospedale San Giovanni di Dio, Via di Torregalli 3, 50143 Firenze – tel. 055 69321
  - Ospedale Santa Maria Annunziata, Via dell’Antella 58, Ponte a Niccheri, 50011 Bagno a Ripoli – tel. 055 69361
  - Childrens Hospital - Ospedale Pediatrico Meyer, Villa Ognissanti, Viale Pieraccini 24, 50139 Firenze – tel. 055 56621
  - CTO, Centro Traumatologico Ortopedico, Orthopaedic Hospital, Largo Piero Palagi 1, 50134 Firenze . tel. 055 794111