

By Your EUI4U Team

Nr. 10/2023 (December)

EUI Flats Newsletter – December 2023

Glancing at the flats

Hello EUI Flats Community!

Welcome to those who have recently arrived at the Flats, and a warm goodbye to those who will soon be taking their leave. The EUI4U Housing Office envisions this Newsletter as a place where tenants can share useful information regarding life at the Flats; where the REFS can update tenants on changes or construction that is currently taking place (or that is scheduled to take place in the upcoming months); and, why not, an outlet where we can share some photos or creative pieces taken by tenants who have an eye for photography.



Meet the EUI4U Team

The EUI4U combines several units and services that already existed at the EUI, while also promoting new activities and services. EUI4U is a central part of the REFS, one that is geared towards the pre-arrival, post-arrival, and pre-departure support that all EUI members might require. While some of you might already know us, please let us introduce ourselves to those who have arrived this year. The EUI4U office is located in Badia Fiesolana 443.

Among the services offered by EUI4U, EUI members can find the following:

- **Welcome Unit:** Julia Valerio and Irina Toma, will assist you with questions regarding your arrival at and departure from the EUI. This includes, but is not limited to, visas and residency permits, tax codes, and MAE Cards. They will be among your first EUI contact-persons.
- **Housing Office:** Jennifer Monti (assisted by Federica Sergori) is your contact-persons for any issues or questions related to EUI Housing (Ponte alla Badia

and Pian del Mugnone). Feel free to email them or visit them in their office by setting up an appointment!

- **Life in Florence:** Federica Sergori (assisted by Jennifer Monti) is your reference-point for any questions that pertain to life outside of the EUI Campus. From questions on how to enrol your kids in school, to requesting suggestions on medical practitioners; from practical questions on how to purchase a bus ticket to suggestions on a good restaurant, the Life in Florence team is here to help. You might also want to check out the many discounts and [agreements](#) that all EUI members have with local businesses and associations. The Life in Florence team is also in charge of organizing the extracurricular activities for the STG Master Students, the YALP Fellows, and Policy Leader Fellows; of organizing guided tours of the main EUI buildings for all EUI members; and for creating a Volunteer network in Florence in which all EUI members can get involved.
- **Florence Housing Service:** our colleagues from FHS are responsible for the private housing market at the EUI. They are present in the EUI4U Tuesdays (10:00am – 2:00pm), Wednesdays (2:00pm – 5:00pm), and Fridays (10:00am – 2:00pm). Of course, you can always reach them via email at eui4u.housing@eui.eu
- **Tenant Representative:** Gabriel Farrugia, a second-year History researcher, is your Tenant Representative for the current academic year. You can reach him via email at Gabriel.farrugia@eui.eu, or stop by his apartment at PAB.

What's happening at the Flats?

Vehicle registration: for all of you who have a motorized vehicle at the flats, or who plan on purchasing/renting one, please do not forget to register your motorized vehicle with the [EUI Parking](#)

Office. If you wish to request a remote control for the car gate at PAB or PDM, please send us an email and we can set up an appointment. For any additional questions, you can always contact the Housing Office at EUI4U.flats@eui.eu.

Leaving your car at the flats during your absence: if you wish to leave your motorized vehicle at the flats during a period of absence, we kindly ask that you follow the Long-term Parking at the EUI Flats policy, which can be found [here](#).

Quiet hours: please be mindful towards your neighbors and keep in mind that quit hours at the Flats are between 10:30pm and 08:00am, especially during weekdays. This includes all type of noise: music, TV, people, etc. In order to maintain a comfortable and peaceful environment for everyone, it is important that all tenants respect these simple rules.

Heating at the Flats: please note that the heating at the flats is centralized and controlled by our technical unit. Heating will automatically switch on and off throughout the day within the timeframe set by the tech unit. Please note that once the temperature in the apartment reaches 21 degrees Celsius, the heating will switch off. Likewise, should the temperature inside the flat ever drop below 17°C (which is highly unlikely), the heating will turn on automatically. We kindly ask you to remember to switch the radiators off when you leave your apartment for a several hours or days to avoid the waste of energy. The current switch-on times are: 7:00-10:00am and 5:00-11:00pm. Should there be any exceptional weather conditions or extremely low temperatures, switch-on times might be increased.

Accessible Housing for people with disabilities: Starting from the beginning of the new academic year, three of the PAB Flats have been made suitable for accommodating people with disabilities. The last

of the three apartments is currently being completed, and will be ready by mid-October 2023.

Common Spaces: As you might have noticed, the second BBQ has been installed in the PAB Garden and is ready to use!

There has been an increased sanitization of the PAB laundry room, due to which the clothes boxes are now empty. We kindly ask you to respect the common areas and remove your belongings as soon as possible after your laundry is ready.

The EUI Housing Management is considering different options for a better use of the rooms located next to the PAB laundry. One of these options might be creating a social room that the tenants could use to meet outside of their flats. At the moment, no formal decision has been made, but we will keep you updated.

Winter Closure: The EUI will be closed from Saturday, December 23 until Sunday, January 7 inclusive. During this time, the ticketing service will be on hold, so please note that any ticket opened during the closure will not be read until January 8. In case of emergency or urgent intervention, please contact the Control Room (open 24/7) at the following phone number: +39055-4685999. They will get in contact with the technician on duty who will, in turn, verify the issue. Please note that only emergency interventions will be dealt with during the Winter closure. Every other intervention will be put on hold until the EUI resumes its activities.

Heating at the Flats during the Winter Closure: please note that the heating policy at the Flats will remain active during the closure. Nevertheless, we kindly ask tenants who will be leaving the flats during this time, to turn off the thermostat in their apartment, as to avoid energy waste. The thermostat can be turned on again once you return to your flat after the break. If you have any

questions on how to turn the thermostat on and off, please send an email to eui4u.flats@eui.eu

Recycling!

One of the primary missions at the EUI is to make campus as green as possible. We count on everyone to play their part in the recycling process—including everyone currently living at the EUI Flats.

As a reminder, I kindly ask everyone to differentiate their waste correctly, and to place all items in the correct trashbins. Glass containers must be disposed of outside of the PAB and PDM perimeter, in the green bin. Please note, however, that the lids of glass bins must be thrown in the blue bin, alongside plastic and aluminum.

PDM Tenants: please note that the closest glass collectors are along Via Faentina (to the right of the apartments).



Each country has different recycling rules, so if you have any doubts on how/where to recycle an item, please do not hesitate to contact the housing office, and I will send you a very useful PDF in English that explains where everything can be discarded.

If you have any suggestions or ideas for initiatives that could help making the EUI Campus green and sustainable, please let us know!

We held our first Waste Management Meeting on Monday, October 19, which will be held on a yearly

basis for all PAB and PDM tenants. Please find the [link with the presentation here](#).

As a reminder, here are the **specific trash pick-up days:**

PAB

- **Organic:** Monday, Wednesday, Friday
- **Plastic:** Tuesday, Saturday
- **Paper and Cardboard:** Monday
- **Undifferentiated waste:** Thursday

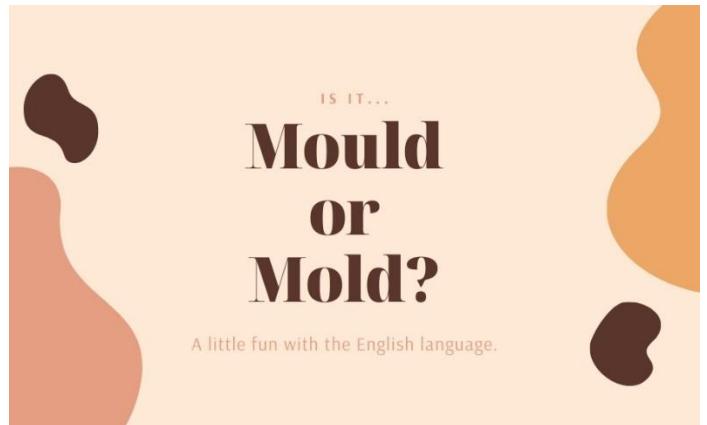
PDM

- **Organic:** Monday to Friday
- **Plastic:** Tuesday, Saturday
- **Paper and Cardboard:** Monday, Friday
- **Undifferentiated waste:** Thursday

We have designed recycling leaflets to be placed in each apartment, and will be bringing them by your flat, shortly. We hope that this information will answer any questions you might have about where to recycle common items, as we realize that all countries have different recycling policies and practices.

Mould prevention in the apartments

Please be reminded that air circulation in your apartments is one of the best ways to prevent mould formation in your flat. We strongly recommend that you do not air wet clothes to dry inside of the apartment—please use the dryers as much as possible. If you do choose to dry your clothes inside, please open your windows and let some fresh air in to avoid the formation of humidity. You should also open your windows after showering and after cooking, as to avoid the stagnation of any excess vapour.



That's Good to Know!

While some tenants have been living at the flats for some time, and might know all the ropes, we would like to offer some useful information for all newcomers:

- Please remember to register your motorized vehicle upon arrival. We ask that you also register any guests' vehicles, as well. You can do so via this link: <https://www.eui.eu/ServicesAndAdmin/LogisticsService/GeneralLogistics/Parking/ParkingattheEUI#EuiCarParksRulesRegulations>
- If residents require a remote control to open the car gate, please send us an email at eui4u.flats@eui.eu. You will be able to pick the remote up directly at the EUI4U Housing Office (BF443) and you will be asked to return it upon check-out. Please note that remote controls have a cost of 25 euros for PAB and 70 euros for PDM, which you will be asked to pay at check-out if the remote control is lost or broken.
- All tenants can report maintenance issues in their apartment by opening a ticket via the [EUI4U Helpdesk](#) or by writing an email to xp.helpdesk@eui.eu. Please note that maintenance staff can enter your apartment within five working days, between the hours of 9:00am and 5:00pm.

Your presence is not required at the time of their visit. Should their intervention require a second visit, you will be duly informed.

- Please refrain from using the laundry rooms between 11:00pm and 7:00am to avoid any disturbance.

Bicycle parking: bicycles should be parked under the appropriate stalls. Please refrain from parking them in the hallways or leaving them outside of your flat. Please also note that shared bikes should never be left inside the complex, as in the photo below. Kindly leave shared bikes outside of the complex, preferably parked neatly in the street. The EUI has recently launched a collaboration with RIDEMOVI. The RIDEMOVI stations will be in use from Monday



11 December at 08:00 with a selection of bikes, e-bikes and e-scooters across the EUI campus ([see the map](#)). To use the service, simply download the mobile application from the [RIDEMOVI website](#) and start enjoying a new sustainable way to move. Prices, packages and conditions are available directly in the app.

Did you know that...

...all EUI members with a valid EUI ID have access to discounts and agreements with stores, companies, and medical practitioners around Florence?



You can find an updated list of all partnerships via this link:

<https://www.eui.eu/ServicesAndAdmin/LogisticsService/EUI4U/EUI4U-Conventions-and-agreements>

If you would like to suggest a new agreement, please email us with the name of the person/place you are recommending, and a brief description of the services offered. We are always looking to increase our partnerships and keep our info as updated as possible.

Registering with the National Health Service in general terms: It is currently possible for EUI members to join the Italian National Health Service with a paid contribution calculated on income, for which fees vary substantially between students/researchers/fellows and other members of

the community. For any questions, please contact Life in Florence at eui4u.lifeinflorence@eui.eu

Useful Info

The EUI4U Housing Office is located in the Badia Fiesolana, room 443, and is currently open from Monday to Friday, from 9:00am to 5:00pm.

If you need to speak with us, we encourage you to send us an email at EUI.flats@eui.eu or call us at +39 0554685245 or +39 0554685240. You can certainly visit us in person, though we recommend booking an appointment ahead of time.