CFT/EUI/ICTS/2018-001

SCENARIOS FOR THE USER TEST

Open Call for Tenders for Supply and Implementation of a Learning Management System (managed hosting / SaaS)

The user test will be done using fictitious data. The subscriber is asked to properly configure the software for these user tests so that the user tests can be performed adequately. The subscriber receives specific instructions regarding the desired configuration in due time.

- It is not necessary to prepare the environment with an EUI specific branding;
- All tests take place in a fictitious faculty; the GUI / Navigation / LMS is naturally arranged as if a user is in a fictitious faculty;
- Each tester has a username and password and access to the functionality needed for the execution of the scenarios;
- The test is performed using different devices such as desktops, tablets, smartphones.

Scenarios

The academic users (coordinators and participants) will review a number of predefined operational (pedagogical) scenarios.
The system administrators and support staff will focus mainly on a set of common support and management activities.

	Coordinator	Participant	Support staff	System admin
Uploading documents and slides, visible to students or not	X	X	X	
Sending messages to students	X	X	X	
Submitting assignments	X	X		
Configuring a course / seminar			X	
Copying a course / seminar			X	X
Adding participants	X		X	
Working with groups	X		X	
Collaborating and working on documents in groups	X	X		
Discussion forum	X	X		

	Coordinator	Participant	Support staff	System admin
Keeping scores; calculating final grades	X	X		
Portal function and dashboard	X	X		
Making quizzes and questions using embedded video	X	X		
Providing content provisionally	X	X		
Creating and distributing course templates				X
Delegating tasks (authorisations)				X
Adjusting branding in parts of the LMS				X
Adjusting configuration for specific audiences/users				X