**Open Procedure for the subscription to a services contract for the Supply of IT Technical Support Services to End Users of the European University Institute.**

**Ref.: OP/EUI/ICTS/2022-03**

 **Overview Curriculum**

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| **Overview** |
| Surname | Click or tap here to enter text. |
| First name(s) | Click or tap here to enter text. |
| Comune of residence | Click or tap here to enter text. |
| Employed by contractor on date | (DD/MM/YYYY)Click or tap here to enter text. |
| Highest qualification obtained | Click or tap here to enter text. |
| Number of years’ experience in development | Click or tap here to enter text. |
| Level of English (CEFR) | **A1** |
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| **Required competencies** |
| **Technical Skills** | **Compliant = Yes or No** |
| Excellent knowledge of Wintel hardware architectures based on Intel and AMD microprocessors | Choose an item. |
| Good knowledge of Apple Intel, Ax and Mx hardware architecture | Choose an item. |
| Excellent knowledge of network technologies and protocols such as TCP/IP, DHCP, DNS including below-mentioned client configuration for both wired and WiFi connection | Choose an item. |
| Excellent knowledge of the client versions of the following Operating Systems: Windows (7, 8 and 10), Mac OS X/macOS (Yosemite, El Capitan, Sierra) and Linux (Ubuntu) | Choose an item. |
| Excellent knowledge of the client versions of the following operating Systems: Android, iOS and Windows Mobile (8.1 and 10) | Choose an item. |
| Excellent knowledge of MS Office (2010, 2013, 2016, 365) for all above-mentioned Operating Systems | Choose an item. |
| Basic knowledge of Microsoft Active Directory | Choose an item. |
| Basic knowledge of Virtual Private Network (VPN) remote access and Internet Protocol Security (IPsec) | Choose an item. |
| Basic knowledge of the SCCM environment | Choose an item. |
| Basic knowledge of RADIUS, WPA2 and LDAP authentication protocols | Choose an item. |
| Basic knowledge of VoIP-based communication technologies | Choose an item. |
| Basic knowledge of authentication protocols and data encryption, Wi-Fi Protected Access II Enterprise (WPA2) | Choose an item. |
| **Work Experience** | **Compliant = Yes or No** |
| Specific previous experience of at least 5 years in the sector(detail in CV) | Choose an item. |
| **Other Requirements** | **Compliant = Yes or No** |
| Good knowledge of English, equal to or better than level B2 | Choose an item. |
| Good knowledge of Italian, equal to or better than level B2 | Choose an item. |
| ITIL Certification (at least Foundation) | Choose an item. |
| Driving licence, category B or higher | Choose an item. |
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| **Advantageous** |
| **Further Profesional Qualifications** | **Compliant = Yes or No** |
| Secondary school diploma from a technical and ICT institution | Choose an item. |
| A specialist or Master’s university degree in technical and ICT disciplines | Choose an item. |
| Knowledge of French language, attested by a diploma | Choose an item. |
| Knowledge of German language, attested by a diploma | Choose an item. |
| Knowledge of Spanish language, attested by a diploma | Choose an item. |
| Microsoft MOC certification: Client environment | Choose an item. |
| Apple certification of proficiency in the OS X / macOS: Client environment  | Choose an item. |
| Certification as network systems administrator(detail in CV) | Choose an item. |
| Further qualifications or certifications possessed(detail in CV) | Choose an item. |

Tenderer is required to fill in a copy of the table above for each member of the team.

Place: Click or tap here to enter text.

Date: Click or tap to enter a date.

Signature of Legal Representative \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**A non-authenticated photocopy of the valid ID document of the signatory is enclosed.**