**Open Procedure for the supply of On-Site services for the Management and Support of the European University Institute Datacenter System Infrastructure**

**Overview Support team member/Curriculum**

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| **Overview** | |
| Surname | Click or tap here to enter text. |
| First name(s) | Click or tap here to enter text. |
| Comune of residence | Click or tap here to enter text. |
| Employed by contractor on date | (DD/MM/YYYY)Click or tap here to enter text. |
| Proposed role | Choose an item. |
| Level of English (CEFR) | **A1** |

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| **Required competencies** | |
| **Area of Technology or Technical Skills for Second level Technical Support team members** | **Years of experience** |
| Knowledge of Cisco Catalyst switches for LAN access Layer 2 protocols | Choose an item. |
| Knowledge of Cisco Catalyst Layer 3 switches for Distribution and routing | Choose an item. |
| Knowledge of Cisco routers for WAN access | Choose an item. |
| Knowledge of Cisco Wireless Lan Controllers and access points | Choose an item. |
| Knowledge of Cisco Identity Service Engine; | Choose an item. |
| Knowledge of Cisco Prime network management | Choose an item. |
| Knowledge of Cisco Unified Communication systems | Choose an item. |
| Knowledge of Cisco Nexus Data Center Network switches | Choose an item. |
| Knowledge of Cisco Application Centric Infrastructure | Choose an item. |
| Knowledge of Cisco Adaptive Security Appliance | Choose an item. |
| **Additional skills for Senior Support Service team members** | **Years of experience** |
| Excellent knowledge of WAN geographically distributed network architectures | Choose an item. |
| Excellent knowledge Cisco ASA firewall | Choose an item. |
| Excellent knowledge of SD-WAN and VPN LAN to LAN techniques | Choose an item. |
| Excellent knowledge Fortinet FortiGate firewall | Choose an item. |
| Excellent knowledge Cisco Application Centric Infrastructure and data center network infrastructure | Choose an item. |
| Excellent knowledge of exterior routing protocols, Border Gateway Protocol (BGP) and policy based routing | Choose an item. |
| **Off-hours technical support experience** | **Years of experience** |
| Specific previous similar experience | Choose an item. |

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| **Advantageous** | |
| **Further Professional qualifications** | **Compliant = Yes, No** |
| Secondary school diploma from a technical and ICT institution | Choose an item. |
| A specialist or Master’s university degree in technical and ICT disciplines | Choose an item. |
| Cisco Certified Network Professional (CCNP) Enterprise or other CCNP certifications | Choose an item. |
| Fortinet NSE5 certification or other higher NSE certification | Choose an item. |
| Further experiences, qualifications or certifications possessed  (detail in CV) | Choose an item. |

Tenderer is required to fill in a copy of the table above for each member of the team.

Done at: Click or tap here to enter text. On Click or tap to enter a date.

Signature of Legal Representative \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**A non-authenticated photocopy of the valid ID document of the signatory is enclosed.**