

EUI LIBRARY PERFORMANCE INDICATORS 2009-2021

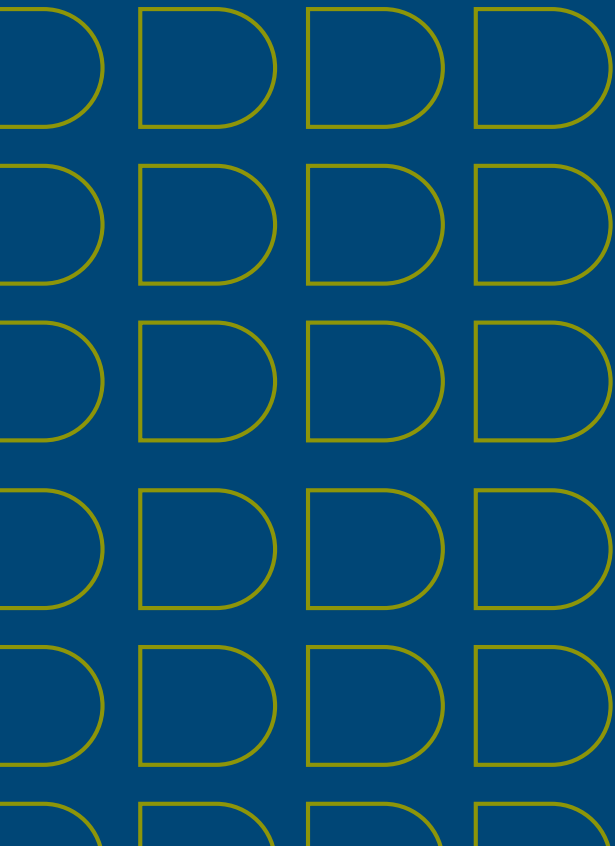


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SOME NOTES ON THE PUBLICATION

Statistical analysis has been a long-standing activity at the EUI Library. This analysis supports planning, decision making and the evaluation of trends; as well as promoting transparency, and measurement of the quality of services offered. Along with the publication of the EUI Library Statistical Yearbook 2021, this work seeks to disclose a more comprehensive set of data and performance indicators, collected from multiple sources related to the period 2009 to 2021.

The collection and collation of data have been undertaken in accordance with the methods indicated by SCOUNL ([Society of College, National and University Libraries](#)) of the UK, and ISO 11620 and 2789, and are presented in raw data format. This publication, based on the contribution of EUI Library staff, helps provide insight regarding collections and services and possible future trends.

PI. 01. INFORMATION AND RESOURCE PROVISION - COLLECTION DEVELOPMENT

| INFORMATION AND RESOURCE PROVISION - COLLECTION DEVELOPMENT | | | | | | | | | | | | | |
|---|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Measure/Indicator | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 |
| Total volumes (incl. microforms VEs) | 755,750 | 778,450 | 795,572 | 809,953 | 822,270 | 833,831 | 847,034 | 855,651 | 864,306 | 870,773 | 874,703 | 878,397 | 882,882 |
| Total volumes: paper volumes | 478,000 | 496,700 | 509,822 | 523,253 | 534,760 | 545,421 | 557,829 | 566,441 | 575,096 | 581,563 | 585,493 | 589,187 | 593,672 |
| Volumes added to the collection | 21,398 | 18,267 | 13,939 | 13,431 | 11,507 | 14,480 | 15,614 | 8,746 | 7,352 | 6,472 | 5,518 | 3,755 | 4,471 |
| Volumes added to the collection: gifts | 856 | 1,063 | 796 | 445 | 564 | 406 | 2,346 | 414 | 216 | 154 | 282 | 187 | 331 |
| Total e-books | 332,000 | 392,916 | 428,347 | 435,436 | 448,533 | 460,671 | 483,740 | 497,364 | 505,895 | 511,698 | 558,121 | 598,371 | 608,090 |
| Current print journals | 2,569 | 2,535 | 2,240 | 2,061 | 1,968 | 1,707 | 1,577 | 1,538 | 1,450 | 1,024 | 567 | 544 | 538 |
| Print serials issues received | 13,443 | 11,539 | 10,032 | 9,445 | 10,078 | 7,637 | 8,148 | 7,102 | 8,544 | 7,049 | 5,754 | 2,277 | 2,610 |
| Print books purchased | | | | | | 6,052 | 6,609 | 4,777 | 5,105 | 4,709 | 4,061 | 2,617 | 3,179 |
| Electronic books purchased as perpetual access | | | | | | 1,382 | 2,734 | 1,743 | 4,783 | 11,056 | 3,760 | 8,061 | 7,802 |
| Total electronic databases available | | 317 | 312 | 341 | 368 | 400 | 351 | 355 | 190 | 211 | 365 | 252 | 268 |
| Total films on DVD | | | | | | | | | | 296 | 372 | 382 | 385 |
| Number of documents digitised (volumes) | | | | | | | 500 | 600 | 155 | 40 | 1,707 | 428 | 4 |
| Number of pages digitised | | | | | | | 200,000 | 183,900 | 128,025 | 8,000 | 210,151 | 107,359 | 365 |
| Open Access electronic books available in the catalogue | 39 | 44 | 51 | 62 | 89 | 106 | 130 | 299 | 392 | 682 | 2,851 | 3,670 | 6,054 |
| Total Open Access electronic books added to the catalogue | 5 | 5 | 7 | 11 | 27 | 17 | 24 | 169 | 93 | 290 | 2,169 | 819 | 2,394 |
| Total Open Access electronic books available through the discovery | | | | | | | | 12,956 | 13,708 | 20,929 | 36,916 | 79,056 | 75,900 |
| Open access eBooks available on total eBooks available % | | | | | | | | 2.60 | 2.71 | 4.09 | 6.61 | 13.21 | 12.48 |
| Print Collection Replenishment rate (vols added as % of the total collection) | 1.80 | 2.73 | 1.75 | 1.74 | 1.50 | 1.45 | 1.57 | 1.02 | 1.04 | 0.74 | 0.63 | 0.43 | 0.51 |
| EBooks per 100 students | 34,692 | 38,446 | 52,047 | 49,481 | 52,707 | 51,357 | 59,065 | 57,432 | 64,527 | 58,148 | 57,598 | 62,986 | 54,440 |
| Number of books ordered on user request | 1,397 | 1,434 | 1,213 | 1,355 | 1,286 | 1,220 | 1,314 | 845 | 908 | 989 | 722 | 723 | 796 |
| Percentage of books ordered upon user request on total books ordered | 18 | 18 | 16 | 17 | 16 | 15 | 15 | 15 | 17 | 18 | 19 | 24 | 19 |

PI. 01.1. INFORMATION AND RESOURCES PROVISION - EVOLUTION PRINT-ELECTRONIC

| INFORMATION AND RESOURCES PROVISION - EVOLUTION PRINT-ELECTRONIC | | | | | | | | | | | | | |
|---|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Measure/Indicator | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 |
| E-books received through subscriptions | | | | | 11,168 | 12,399 | 26,086 | 16,195 | 24,060 | 58,670 | 74,899 | 62,597 | 79,495 |
| E-books purchased in the year as perpetual access | | | | | | 1,382 | 2,734 | 1,743 | 4,783 | 11,056 | 3,760 | 8,061 | 7,802 |
| Total electronic books available | 332,000 | 392,916 | 428,347 | 435,436 | 448,533 | 460,671 | 483,740 | 497,364 | 505,895 | 511,698 | 558,121 | 598,371 | 608,090 |
| Print books purchased in the year | | | | | | 6,052 | 6,609 | 4,777 | 5,105 | 4,709 | 4,061 | 2,617 | 3,179 |
| Number of serial titles purchased in print only | | | 1,167 | 1,084 | 918 | 879 | 826 | 792 | 727 | 730 | 408 | 398 | 418 |
| Number of serial titles purchased in both print and electronic form | | | 557 | 487 | 446 | 395 | 373 | 328 | 327 | 259 | 159 | 145 | 119 |
| E-journals Individual subscriptions (in catalogue) | | | 323 | 504 | 649 | 700 | 793 | 725 | 729 | 861 | 719 | 904 | 896 |
| E-journals included in packages (present in catalogue) | | | 9,868 | 10,173 | 12,434 | 12,088 | 15,519 | 15,334 | 14,933 | 14,939 | 14,782 | 14,620 | 14,177 |
| E-journals included in packages (out of catalogue) | | | 38,178 | 37,608 | 39,549 | 40,402 | 38,000 | 40,215 | 45,007 | 28,660 | 32,872 | 63,921 | 115,135 |
| Total e-journals purchased | | | 48,369 | 48,285 | 52,632 | 53,190 | 54,312 | 56,274 | 60,669 | 44,460 | 48,373 | 79,445 | 130,208 |
| E-books perpetual access expenditure | | 2,600 | 4,340 | 10,250 | 30,162 | 66,887 | 151,360 | 97,397 | 115,616 | 171,400 | 164,439 | 278,139 | 355,503 |
| E-book databases expenditure | 8,690 | 9,561 | 22,531 | 16,860 | 18,000 | 25,893 | 28,292 | 33,500 | 18,914 | 18,470 | 19,509 | 22,851 | 33,295 |
| Electronic serials in databases expenditure | 31,560 | 52,940 | 58,486 | 69,392 | 69,900 | 71,980 | 71,571 | 107,700 | 74,557 | 80,875 | 101,587 | 69,654 | 56,111 |
| Other databases (non book, non serials) expenditure | 133,370 | 166,489 | 163,442 | 187,487 | 161,100 | 97,650 | 177,505 | 144,855 | 188,957 | 174,038 | 156,359 | 191,321 | 188,046 |
| Electronic serials (excluding serials in databases) expenditure | 115,020 | 151,069 | 261,401 | 268,372 | 350,203 | 334,003 | 364,045 | 454,385 | 467,360 | 530,762 | 568,758 | 594,304 | 633,213 |
| Stock expenditure - Print and Print including online serials per FTE student | 612.96 | 399.25 | 476.43 | 481.69 | 395.13 | 400.64 | 418.6 | 362.57 | 330.19 | 258.66 | 206.37 | 169.07 | 88.81 |
| Stock expenditure - Electronic serials (excluded full text journal databases) per FTE student | 120.19 | 147.82 | 317.62 | 304.97 | 411.52 | 372.36 | 444.5 | 524.69 | 596.12 | 603.14 | 586.95 | 625.58 | 566.89 |
| Stock expenditure - E-books perpetual access per FTE student | | 2.54 | 5.27 | 11.65 | 35.44 | 74.57 | 184.81 | 112.47 | 147.47 | 194.77 | 169.7 | 292.78 | 318.27 |
| Print books expenditure | 366,920 | 349,412 | 379,200 | 372,232 | 410,608 | 395,000 | 400,016 | 285,483 | 268,897 | 281,384 | 215,570 | 155,069 | 169,375 |
| Stock expenditure - Print books per FTE student | 383.41 | 341.89 | 460.75 | 422.99 | 482.5 | 440.36 | 488.42 | 329.66 | 342.98 | 319.75 | 222.47 | 163.23 | 151.63 |
| Ratio E-books / Print Books acquired in the year % | | | | | | 22.84 | 41.37 | 36.49 | 93.69 | 234.78 | 92.59 | 308.02 | 245.42 |
| Number of photocopies made and sheets printed | 833,156 | 933,360 | 799,347 | 832,713 | 808,779 | 754,962 | 649,598 | 690,101 | 583,663 | 550,509 | 504,834 | 233,935 | 227,877 |

P.I. 02. INFORMATION AND RESOURCE PROVISION - INSTITUTIONAL REPOSITORY

| INFORMATION AND RESOURCE PROVISION - INSTITUTIONAL REPOSITORY | | | | | | | | | | | | | |
|---|-------|-------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Measure/Indicator | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 |
| Total items in the institutional repository | 8,314 | 9,325 | 11,489 | 13,550 | 14,750 | 16,379 | 17,688 | 19,821 | 20,996 | 22,500 | 23,958 | 25,601 | 27,375 |
| Total theses | 1,806 | 2,000 | 2,092 | 2,230 | 2,353 | 2,459 | 2,576 | 2,714 | 2,835 | 2,931 | 3,019 | 3,119 | 3,220 |
| Total working papers | | 2,642 | 3,068 | 3,388 | 3,476 | 3,923 | 4,090 | 4,557 | 4,676 | 4,800 | 4,931 | 5,120 | 5,291 |
| Total other items (articles, books, chapters, etc.) | 6,508 | 4,683 | 6,329 | | 8,921 | 9,997 | 11,022 | 12,550 | 13,485 | 14,769 | 15,985 | 17,327 | 18,817 |
| Total Open Access items | 1,800 | 2,314 | 2,896 | 3,250 | 3,719 | 4,335 | 4,949 | 5,396 | 5,897 | 6,520 | 7,533 | 9,946 | 11,210 |
| Open Access theses | 69 | 105 | 124 | 160 | 211 | 270 | 406 | 555 | 645 | 812 | 959 | 1,079 | 1,240 |
| Open Access working papers | | 1,386 | 1,899 | 2,098 | 2,121 | 2,251 | 2,463 | 2,711 | 2,725 | 2,864 | 2,998 | 4,530 | 4,793 |
| Open Access research data datasets | | | | | | | | | | 18 | 23 | 35 | 47 |
| Other Open Access items (articles, books, chapters, etc.) | 1,731 | 823 | 873 | 992 | 1,387 | 1,814 | 2,080 | 2,130 | 2,527 | 2,844 | 3,553 | 4,302 | 5,130 |
| Percentage of Open Access items on total items | 21.65 | 24.82 | 25.21 | 23.99 | 25.21 | 26.47 | 27.98 | 27.22 | 28.09 | 28.98 | 31.44 | 38.85 | 40.95 |
| Percentage of Open Access theses on total theses | 3.82 | 5.25 | 5.93 | 7.17 | 8.97 | 10.98 | 15.76 | 20.45 | 22.75 | 27.7 | 31.77 | 34.59 | 38.51 |
| Total items not available Open Access | 6,514 | 7,011 | 8,593 | 10,300 | 11,031 | 12,044 | 12,739 | 14,425 | 15,099 | 15,980 | 16,425 | 15,655 | 16,165 |
| Theses not available Open Access | 1,737 | 1,895 | 1,968 | 2,070 | 2,142 | 2,189 | 2,170 | 2,159 | 2,190 | 2,119 | 2,060 | 2,040 | 1,980 |
| Full text restricted access theses (segment of total) | | | | | | | | | | | 40 | 40 | 1145 |
| Full text embargoed access theses (segment of total) | | | | | | 31 | 105 | 198 | 291 | 318 | 310 | 300 | 285 |
| Working papers not available Open Access | | 1,256 | 1,169 | 1,290 | 1,355 | 1,672 | 1,627 | 1,846 | 1,951 | 1,936 | 1,933 | 590 | 498 |
| Other items not available Open Access (articles, books, chapters, etc.) | 4,777 | 3,860 | 5,456 | 6,940 | 7,534 | 8,183 | 8,942 | 10,420 | 10,958 | 11,925 | 12,432 | 13,025 | 13,687 |
| Institutional Repository Replenishment rate | 0 | 10.84 | 18.84 | 15.21 | 8.14 | 9.95 | 7.4 | 10.76 | 5.6 | 6.68 | 6.09 | 6.42 | 6.48 |

P.I. 03. LIBRARY USE - VISITS TO THE LIBRARY

| LIBRARY USE - VISITS TO THE LIBRARY | | | | | | | | | | | | | |
|---|--------|--------|---------|---------|---------|---------|--------|--------|----------|----------|----------|----------|----------|
| Measure/Indicator | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 |
| External users: Total gate entries | 4,043 | 3,909 | 7,547 | 9,569 | 12,772 | 7,675 | 5,485 | 7,211 | 4,375 | 4,858 | 8,560 | Unknown | 261 |
| External users: partners* entries | | | 3,316 | 4,246 | 5,252 | 3,140 | 2,706 | 3,432 | 1,982 | 1,827 | 4,115 | 0 | 260 |
| External users: guests entries | | | 4,231 | 5,323 | 7,520 | 4,535 | 2,779 | 3,779 | 2,393 | 3,031 | 4,445 | 0 | 0 |
| EUI members gate entries | 64,031 | 82,718 | 106,831 | 104,972 | 126,084 | 103,073 | 84,947 | 90,839 | 58,559 | 82,426 | 71,604 | Unknown | 15,719 |
| Total number of gate entries | 68,074 | 86,627 | 114,378 | 114,541 | 138,856 | 110,748 | 90,432 | 98,050 | 62,934 | 87,284 | 80,164 | Unknown | 15,980 |
| Annual entries per FTE user | 51.49 | 57.07 | 76.92 | 75.08 | 92.63 | 71.5 | 63.86 | 62.33 | 30.07 | 45.65 | 40.63 | 0 | 4.21 |
| Partners entries as % of external users entries | | | 43.94 | 44.37 | 41.12 | 40.91 | 49.33 | 47.59 | 45.3 | 37.61 | 48.07 | 0 | 99.62 |
| Average daily entries of unique users | | | | 164 | 159 | 151 | 153 | 138 | 128 | 138 | 117 | 83 | 67.75 |
| Total number of EUI unique users per day entering the library | | | | | | | | | 32,239.0 | 37,944.0 | 31,986.0 | 12,175.0 | 15,719.0 |

P.I. 04. LIBRARY USE - INFORMATION RESOURCES USE

| LIBRARY USE - USE OF INFORMATION RESOURCES | | | | | | | | | | | | | |
|--|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Measure/Indicator | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 |
| Loans and inhouse use (print collections) | 126,947 | 127,019 | 109,957 | 117,224 | 113,299 | 110,371 | 97,655 | 95,447 | 104,346 | 89,663 | 79,826 | 35,438 | 57,637 |
| Full-text article/ebook downloads | 196,571 | 226,652 | 242,115 | 235,307 | 219,712 | 286,255 | 275,825 | 281,703 | 261,800 | 346,719 | 383,075 | 373,177 | 551,136 |
| Number of active users (users who borrowed or renewed or did any other activity inside the ILS) | | 1,036 | 1,351 | 1,449 | 1,338 | 1,353 | 1,340 | 1,350 | 2,211 | 1,588 | 1,553 | 666 | 923 |
| Visits on Library Catalogue and Discovery with related services (forms, etc) | | 146,790 | 99,436 | 91,098 | 118,451 | 131,635 | 116,138 | 102,614 | 107,662 | 105,496 | 112,311 | 110,258 | 140,636 |
| Number of photocopies made and sheets printed | 833,156 | 933,360 | 799,347 | 832,713 | 808,779 | 754,962 | 649,598 | 690,101 | 583,663 | 550,509 | 504,834 | 233,935 | 227,877 |
| Full-text academic article downloads | | | | | | | | | | 247,127 | 215,841 | 217,258 | 335,628 |
| Full-Text E-book section downloads | | | | | | | | | | 99,592 | 167,234 | 157,704 | 183,856 |
| Full-text newspaper article downloads | | | | | | | | | | 141,490 | 258,740 | 342,497 | 391,908 |
| Total Full-text article plus ebook downloads(content units) including newspapers | | | | | | | | | | 488,209 | 641,815 | 717,459 | 911,392 |
| Average downloads for FTE student - Full-text article/e-book downloads per FTE student | 205.4 | 221.77 | 294.19 | 267.39 | 258.18 | 319.12 | 336.78 | 325.29 | 333.93 | 394 | 395.33 | 392.82 | 493.41 |

P.I. 05. LIBRARY USE - INTERLIBRARY LOAN SERVICES

| LIBRARY USE - INTERLIBRARY LOAN SERVICES | | | | | | | | | | | | | |
|--|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Measure/Indicator | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 |
| Total number of applications made to borrow/hire/purchase from other libraries (ILL) | 7,322 | 6,363 | 5,611 | 4,950 | 3,558 | 2,916 | 3,803 | 3,187 | 3,897 | 2,495 | 2,023 | 1,265 | 1,770 |
| Number of items supplied to other libraries (ILL to other libraries) | 627 | 1,150 | 1,081 | 1,011 | 931 | 850 | 830 | 305 | 1,035 | 615 | 546 | 433 | 399 |
| Percentage of ILL applications satisfied on total loans (internal loans plus ILL) | | 7.75 | 6.7 | 4.88 | 4.06 | 3.43 | 4.34 | | 4.07 | 2.99 | 3.1 | 2.85 | 2.51 |
| Success rate - percentage on total ILL requests | | 83.59 | 79.77 | 71.45 | 77.82 | 76.89 | 78.12 | | 80.75 | 84.09 | 98.07 | 74.31 | 83.84 |
| Items supplied to other libraries as % items received | | 21.62 | 24.15 | 28.58 | 33.62 | 37.91 | 27.94 | | 32.89 | 29.31 | 27.52 | 46.06 | 26.89 |
| Interlibrary loans supplied per FTE student | | 5.2 | 5.44 | 4.02 | 3.25 | 2.5 | 3.63 | | 4.01 | 2.38 | 2.05 | 0.99 | 1.33 |
| Total number of applications satisfied (ILL - Interlibrary loan) | | 5,319 | 4,476 | 3,537 | 2,769 | 2,242 | 2,971 | | 3,147 | 2,098 | 1,984 | 940 | 1,484 |

P.I. 06. LIBRARY USE - INFORMATION LITERACY

| LIBRARY USE - INFORMATION LITERACY | | | | | | | | | | | | | |
|---|------|------|-------|---------|---------|---------|---------|---------|-------|-------|-------|---------|---------|
| Measure/Indicator | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 |
| Number of person-hours received by users in orientation, post-orientation, information skills (ppl/hrs) | | | 779.1 | 1,124.0 | 1,100.5 | 1,160.0 | 1,154.0 | 1,149.0 | 921.4 | 806.2 | 924.0 | 1,200.0 | 1,449.6 |
| Number of library staff hours spent delivering orientation sessions, post - orientation, information skills, etc. | | 51.0 | 90.1 | 97.0 | 101.5 | 122.0 | 103.0 | 131.5 | 110.2 | 83.4 | 106.0 | 89.0 | 110.5 |
| Number of training sessions received by users in orientation, post-orientation, information skills | | | 69 | 72 | 68 | 57 | 49 | 55 | 35 | 55 | 55 | 52 | 62 |

P.I. 07. LIBRARY USE - WEB - SOCIAL NETWORKS

| LIBRARY USE - WEB - SOCIAL NETWORKS | | | | | | | | | | | | | |
|--|------|---------|--------|--------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Measure/Indicator | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 |
| Facebook Engagement with Page (monthly average) | | | | | | | | | | 277 | 299 | 557 | 691 |
| Google My Business Views | | | | | | | | | | 20,956 | 11,127 | | 7,811 |
| Google My Business Actions Taken by Viewers | | | | | | | | | | 740 | 921 | | 224 |
| YouTube Watch Time (minutes) | | | | | | | | | | 1,900 | 912 | 3,282 | 5,367 |
| EUILib Social - Tweets Posted | | | | | | | | | 411 | 487 | 482 | 743 | 567 |
| Instagram total reach | | | | | | | | | | | 2,427 | 4,227 | 53,940 |
| Facebook Followers | | | | | | | | | | | | 966 | 1,061 |
| EUILib Social - Facebook Post Engagement | | | | | | | | | | 13,893 | 12,264 | 6,127 | 2,622 |
| Facebook Visualisations | | | | | | | | | | 141,286 | 131,812 | 120,629 | 35,487 |
| EUILib Social - Total Users on Library web site | | | | | | | | | | | 5,517 | 31,125 | 144,659 |
| EUILib Social - Total Sessions on Library web site | | | | | | | | | | | 5,948 | 110,258 | 207,418 |
| EUILib Social - Total Page views on Library web site | | | | | | | | | | | 7,551 | 434,196 | 365,992 |
| EUILib Social - Total Users on Library blog | | | | | | | | | 4,209 | 4,160 | 3,883 | | 6,011 |
| EUILib Social - Total Page views on Library blog | | | | | | | | | 7,091 | 7,614 | 7,486 | | 8,222 |
| Total visits on Library OPAC from end 2016 incl. discovery (catalogue, ILL forms, patron info, self-renewal) | | 146,790 | 99,436 | 91,098 | 118,451 | 131,635 | 116,138 | 102,614 | 107,662 | 105,496 | 112,311 | 110,258 | 140,636 |
| Monthly Average Visits on Library Catalogue | | | | | | | | | | | | | 11,720 |
| Users on Library Catalogue during the Year | | | | | | | | | | | 43,923 | 81,575 | 60,739 |
| Total Sessions on Library Catalogue during the Year | | | | | | | | | | | 112,311 | 110,258 | 140,636 |
| Total Page views on Library Catalogue during the Year | | | | | | | | | | | 468,666 | 434,196 | 477,453 |

P.I. 08. USER POPULATION

| USER POPULATION | | | | | | | | | | | | | |
|--|------|------|------|--------|------|------|------|------|------|------|------|--------|--------|
| Measure/Indicator | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 |
| Number of EUI professors | 63 | 63 | 61 | 59.5 | 58 | 63 | 66 | 75 | 88 | 90 | 92 | 88 | 107 |
| Number of academic staff (FTE Research staff) till 2017 included in acad and admin staff | | | | | | | | | | 134 | 133 | 119.5 | 140.5 |
| Number of other university staff (FTE) till 2017 included also Research staff | 196 | 240 | 270 | 290 | 296 | 293 | 306 | 315 | 502 | 270 | 272 | 267 | 262 |
| Number of EUI students (researchers, fellows, visiting st.) | 957 | 1022 | 823 | 880 | 851 | 897 | 819 | 866 | 784 | 880 | 969 | 950 | 1117 |
| Number of registered external users | 106 | 193 | 333 | 296 | 294 | 296 | 225 | 317 | 719 | 538 | 507 | 1937 | 2173 |
| External users: partners | | | 46 | 75 | 75 | 60 | 55 | 75 | 90 | 71 | 102 | 8 | 123 |
| External users: guests | | | 287 | 221 | 219 | 236 | 170 | 242 | 629 | 467 | 405 | 12 | 30 |
| Total number of users | 1322 | 1518 | 1487 | 1525.5 | 1499 | 1549 | 1416 | 1573 | 2093 | 1912 | 1973 | 3361.5 | 3799.5 |

P.I. 09. ENVIRONMENT AND FACILITIES - SPACE

| ENVIRONMENT AND FACILITIES - SPACE | | | | | | | | | | | | | |
|--|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Measure/Indicator | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 |
| Total gross floor area occupied by traditional library services (in square metres) | 3,455 | 3,455 | 3,455 | 3,455 | 3,455 | 3,455 | 3,455 | 3,390 | 3,390 | 3,390 | 3,390 | 3,390 | 3,390 |
| Gross floor area per FTE user | 2.84 | 2.61 | 2.99 | 2.81 | 2.87 | 2.76 | 2.9 | 2.7 | 2.47 | 2.47 | 2.31 | 2.38 | 2.08 |
| Total gross floor area - storages | 500 | 500 | 500 | 500 | 822 | 822 | 822 | 822 | 822 | 710 | 710 | 1,510 | 1,510 |
| Percentage places occupancy 2012- | | | | 42.55 | 41.48 | 46.47 | | 40.69 | 37.3 | 40 | 49 | 53.5 | 81.04 |
| FTE users per workplace | 5.54 | 5.46 | 4.73 | 5.06 | 4.97 | 5.42 | 4.87 | 5.18 | 5.64 | 6 | 6.37 | 14.54 | 13.78 |

P.I. 10. ENVIRONMENT AND FACILITIES - MISCELLANEOUS

| ENVIRONMENT AND FACILITIES - MISCELLANEOUS | | | | | | | | | | | | | |
|--|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Measure/Indicator | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 |
| Study places (with WiFi and/or network connection or PC) | 208 | 231 | 231 | 231 | 231 | 231 | 231 | 228 | 228 | 229 | 230 | 98 | 118 |
| Library open days - annual | 237 | 277 | 277 | 281 | 285 | 284 | 276 | 284 | 278 | 282 | 281 | 169 | 235 |
| Library opening hours - weekly | 82.38 | 84 | 84 | 84 | 84 | 84 | 84 | 84 | 84 | 84 | 84 | 49.2 | 54.92 |
| Library opening hours - annual | 3,822.5 | 3,892.0 | 3,864.0 | 3,934.0 | 3,990.0 | 3,986.0 | 3,678.5 | 3,976.0 | 3,892.0 | 3,944.0 | 3,934.0 | 1,730.0 | 2,449.5 |
| Public workstations (PCs and info points) | 48 | 53 | 55 | 55 | 55 | 55 | 55 | 55 | 55 | 55 | 55 | 44 | 45 |
| Public multifunction printers/copiers/scanners | 11 | 11 | 12 | 13 | 13 | 13 | 13 | 13 | 13 | 13 | 12 | 12 | 12 |

