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Health Services



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About the Health Services offered at the EUI

Health Services for Postgraduate Researchers and Post-Doctoral fellows are coordinated by the Academic Service. Contacts:

Mrs. Sophie Martin

Researchers Administration, Badia Fiesolana

Room BF031 - Office phone: +39 055 4685 322 (int. 2322)

Mrs. Ana Dicu

Administrative Assistant, Badia Fiesolana

Room BF042 - Office phone: +39 055 4685 746 (int. 2746)

Mrs. Michela Menicagli

Grants and Welfare Office, Badia Fiesolana

Room BF028 - Office phone: +39 055 4685 801 (int. 2801)

Email: health.insurance@eui.eu

EUI members must have an adequate medical insurance cover for the entire duration of their stay for both emergency and general healthcare.

The information on Medical and Accident Insurance options for Researchers and Fellows is published in the relevant section of the [Practical Information](#) web page of the EUI Academic Service



EUI accidents & medical insurance policy



Cigna IGO Health Benefits
Plantin en Moretuslei 299
2140 Antwerpen
Belgium

Cigna is the reference insurance company of the EUI and provides two different insurance policies:

- ✓ [Accident Insurance](#)
- ✓ [Medical Insurance](#)

The Institute offers an Accident Insurance policy provided by Cigna (ADD Policy).

EUI active members covered BY DEFAULT are:

- ✓ Ph.D. or LL.M researchers;
- ✓ Post-doc fellows;
- ✓ STG Fellows
- ✓ STG Master students
- ✓ Trainees;
- ✓ Visiting researchers and fellows;
- ✓ Visitors;
- ✓ Children at the day childcare center of the EUI.

The ADD is valid worldwide and also covers extracurricular activities, with some exclusions according to the [insurance conditions](#).

The dependents of the EUI's active members are NOT eligible for this accident insurance cover.

The ADD might not be sufficient to cover all your medical expenses related to an accident. Carefully read the insurance conditions or consult Academic Service for advice.



What shall I do in case of accident?

- ✓ Always provide your emergency contact details before arrival and keep them up-to-date during your stay at the EUI via the Academic Service Online Portal my.eui.eu
- ✓ Always keep your EUI card with you for emergency numbers, and a copy of your insurance card or policy.
- ✓ If you are in a hospital for whatever reason, make sure that your medical and/or accident insurance policy is sufficient to cover your costs (if any).
- ✓ If you are a EU citizen in possession of a European Health Insurance card (EHIC), you are entitled to receive emergency hospital care free of charge, or paying just a contribution to the Italian National Health Service (NHS) according to the severity code assigned by the Emergency Department upon admission, instead of paying the costs in full.

Cigna provides a group medical insurance policy covering up to 80% of your medical costs.

- ✓ Some grant-awarding authorities pay the Cigna medical cover to their Ph.D. researchers (and in some cases to their dependents) as part of the grant.
- ✓ In other cases, you can subscribe at your own expense, always benefiting from the special fees granted to the EUI members. The enrolment is facultative. The enrolment must be done during the first month of your EUI membership.
- ✓ In case of doubts on your insurance position, please contact health.insurance@eui.eu
- ✓ The coverage is valid worldwide, but for the US a [supplement](#) is required.
- ✓ The [Cigna Supplementary Policy](#) provides a higher coverage for hospital care. The enrolment is generally at the expense of the insured.

The Italian National Health System (NHS)

In some cases, foreign citizens can also access the Italian SSN, for example:

- ✓ With the EHIC (European Health Insurance Card), but only for emergency hospital services
- ✓ By directly subscribing to the local NHS branch using the E106 or S1 model, that can be issued in your country of origin under certain conditions (please check your eligibility with the NHS of your home country)
- ✓ By voluntary subscription, paying an enrolment fee

The NHS membership includes all public medical care in Italy, including the GP. Private medical services are not covered by the NHS.

If interested, contact the Academic Service (health.insurance@eui.eu) to check if you are eligible to subscribe and for guidance on how to enroll.



The EUI Social and Welfare Fund (SWF)

The Social and Welfare Fund supports early stage researchers who are facing unforeseen financial difficulties that impede the normal study and research progress.

It may provide financial aid for medical costs, but *must not be considered as a replacement of health insurance subscription.*

A link to the web page of the Social and Welfare fund is available on the [Academic Service homepage](#) for further information

Email contact: SWF@eui.eu

Academic Service contacts

Michela Menicagli, Grants & Welfare Officer

Fatma Sayed, Academic Administrator



Useful information on health-related issues

- ✓ Life in Florence – Information guide, both available as a hard copy or [PDF](#)
- ✓ List of [medical services](#), including Emergency Contacts
- ✓ [Doctors at the EUI](#) Two private doctors (one GP and one dermatologist) receive patients at the EUI “Sala Medica” of the Badia Fiesolana upon appointment. This is a fee-paying service.
- ✓ [List of medical doctors available to the EUI community \(PDF\)](#)
- ✓ [Special Agreements and Conventions](#) available for EUI members for Health Care facilities (and not only...)
- ✓ [Leaves of Absence and Maternity Allowance](#)



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Safety and Security Office

The Safety and Security Officer provides support to the Institute in the field of safety and security, under the supervision of the Director of the Real Estate and Facilities Service.

For any questions related to safety and security, including [COVID-19 measures](#), please contact:

Giovanni De Santis

Real Estate and Facilities Service
Health, Safety & Security Officer

Giovanni.DeSantis@eui.eu

[+39] 055 4685 963 (Int. 2963)



Other health services in the Florence area

- ✓ Non-profit organizations providing low cost medical services:
 - [Misericordia di Firenze](#) and [Guardia Medica Turistica](#)
 - [Rete PAS](#)
 - [Fratellanza Militare](#)
 - [Fratellanza Popolare Valle del Mugnone](#)

- ✓ Careggi Public Hospital
 - [Libera Professione](#)



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Thank you for your attention, and wish you to enjoy health and wellbeing during your stay at the EUI!

Did you find this presentation helpful?

Send your comments or suggestions to

health.insurance@eui.eu