

User satisfaction survey for post-doctoral fellows, visitors and academic staff members at the EUI (2010-2011)

Name : (optional)

Period of stay at the EUI :

We would very much appreciate to receive your comments and feedback with regard to your stay at the EUI in order to evaluate and improve the quality of the following services in the Logistic Service.

Please fill in this form and leave it with the porter upon departure.

NB: Comments are especially welcome if the rate is 'unsatisfactory'

Please indicate how you rate the quality of the following services and facilities:

<u>The Welcome Unit:</u>	very good	good	satisfactory	unsatisfactory
Comments (optional):				

<u>The Housing Office</u>	very good	good	satisfactory	unsatisfactory
Comments (optional):				

<u>Porters' Assistance/ building reception</u>	very good	good	satisfactory	unsatisfactory
Comments (optional):				

<u>The Nursery</u>	very good	good	satisfactory	unsatisfactory
Comments (optional):				

<u>The Canteen</u>	very good	good	satisfactory	unsatisfactory
Comments (optional):				

<u>The Travel Agency</u>	very good	good	satisfactory	unsatisfactory
Comments (optional):				

<u>Office Equipment (furniture, stationery)</u>	very good	good	satisfactory	unsatisfactory
Comments (optional):				

<u>Office Logistics (cleaning, heating)</u>	very good	good	satisfactory	unsatisfactory

<u>Residence Permit (Assistance)</u>	very good	good	satisfactory	unsatisfactory
Comments (optional):				

Thank you for your cooperation!